

ANDRE MCNAUGHTON

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PROJECTS

Labs: Running Proxmox, Docker, Window Server, AD, NGINX, Wazuh, Authentik, AWS, reverse proxy, Kubernetes, Cisco switches/routers via Packet Tracer

VoIP-based platform: Tool to landlord help collect arrears and streamline communication. 2013 to 2016.

WordPress, Blogging & SEO: Grew blog to 50k a month unique visits organic

EDUCATION

GENERAL ARTS & SCIENCE

Humber College
Toronto, June 2002

PERSONAL

Toronto Elections Technician:

Ensured reliable operation of voting equipment during federal and municipal 2022

CEE volunteer: Taking part in business workshops for at-risk communities across Toronto 2014

INTERESTS

Photography, digital design, AI, basketball, biking, hiking, blogging

TECHNICAL SKILLS

Protocols: TCP/IP, DNS, DHCP, SSH, SSL

Network Design & Architecture: LAN, WAN, VPN, Cloud, IPv4/IPv6, VLANs, OSI Model

Network Security: Firewalls, Network Segmentation, Monitoring, Backup & recovery

Wireless Technologies: WLAN, Access Points

Hardware & Infrastructure: Routers, Switches, NICs, Media, Asset Procurement & Management

Virtualization & Cloud Networking: VMware, Hyper-V, Proxmox, Cloud Networking (Azure), CDN

OS: Linux, Windows Server, MAC OS

Other: Knowledge Base & SOPs, Currently Studying for CompTIA Network+

EXPERIENCE

IT SYSTEM SUPPORT

AAA ACCOUNTING & TAX INC. | TORONTO, ON | 2016 - 2024

- Configuring and troubleshooting network hardware and peripherals
- Documented network diagrams and maintained accurate network configuration files to support operational efficiency and knowledge sharing.
- Participated in network security initiatives, including vulnerability assessments and implementing encryption.
- Oversaw vendor relationships for hardware and software, ensuring high service quality and cost-effective procurement.
- Administered and repaired accounting software and its associated database, resolving issues to minimize downtime.

NETWORK ADMINISTRATOR

MONTEREY PARK INC. | TORONTO, ON | 2006 - 2013

- Managed and administered Active Directory, overseeing permissions, group policies, roles, and access to network resources.
- Monitored daily network operations for a local and remote environment,
- Assisted in configuring and troubleshooting routers, switches, and firewalls, including setting up VLANs, data migrations
- Managed databases for property management and accounting software (Yardi Genesis, QuickBooks), ensuring data integrity and improving speed.
- Provided technical support for network issues, reducing ticket resolution time by 15% through proactive monitoring and troubleshooting.
- Maintained vendor relationships and procurement processes.

